

March 1, 2026

Dear Residents,

Protecting our community's sewer system is a collective responsibility and we are encouraging everyone to embrace sewer-smart habits to safeguard our homes, our neighborhood and our environment.

Just because something can go down the drain doesn't mean it should. Putting the wrong items down the sink or toilet can lead to clogged pipes, slow drainage and even hazardous sewer backups and overflows. These issues can be disruptive, costly and pose health risks to residents, property owners and the surrounding environment.

Small habits can make a big difference, especially when it's a community effort. Here are a few simple ways you can be sewer smart:

In the Kitchen:

- Keep fats, oils and grease out of the drain. Buildup can clog pipes and cause sewer backups. Let it cool and solidify, then scrape it into a container and dispose of it in the trash.

In the Bathroom:

- Only flush bodily waste, toilet paper and wastewater down the toilet. **Diapers**, cleansing wipes, even those labeled "flushable," paper towels, tissues and other cloths can clog pipes and cause problems in private plumbing systems and treatment processes. Dispose of these items in the trash.

If you experience a sewer backup, you may need to hire a plumber to resolve any issues within your private plumbing at your own expense.

By following these simple sewer-smart tips, you are playing a vital role in protecting your home, community and the environment.

Thank you for your cooperation,

Tranquillity Public Utility District